



**Kent and Medway**  
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED]

### Request for Information

I write further to your request FOI ID 49643 under the Freedom of Information Act 2000 regarding: -

Missed or delayed hip fracture diagnoses

Your request is set out below:

I am writing under the Freedom of Information Act 2000 to request information relating to the diagnosis and treatment of hip fractures for patients presenting at your Accident & Emergency (A&E) department, broken down by year, for the past four calendar years (2021, 2022, 2023, 2024) up to and including 03 May 2025:

The number of patients who presented at A&E with hip pain and were referred for:

- X-Ray
- MRI scan

Of those who underwent an X-ray only, how many had negative or inconclusive results but were later diagnosed with a femoral neck or other hip fracture?

**The Kent and Medway NHS and Social Care Partnership Trust are commissioned to provide the adult mental health care services for the Kent and Medway area, we do not provide services that diagnose or treat hip fractures or A&E services.**

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

**We are proud to be smoke free**

Trust Chair – Dr Jackie Craissati  
Chief Executive – Sheila Stenson

On Behalf of  
The Information Governance Department