



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 51626 under the Freedom of Information Act 2000 regarding: -

Temporary staffing

Your request is set out below:

I would like to request the following information relating to temporary staffing within the trust, covering the following staff groups:

Community Psychiatric Nurses (CPNs)
Registered Mental Health Nurses (RMNs)
Registered General Nurses (RGNs)
Occupational Therapists (OTs)
Pharmacists

1. Agency Spend

Please provide the total agency spend for the last full financial year (or the most recent available 12-month period) for each of the above staff groups.

Staff Group	Total Agency Spend FY 24/25
CPN	£2,773,679.99
RMN	£204,719.04
OT	£1,570.25
Pharm	£55,764.50

2. Agency Hourly Charge Rates

For each staff group, please provide the following:

- The average hourly charge rate paid to agencies
- The highest hourly charge rate paid
- The lowest hourly charge rate paid

Staff Group	Avg Hrly Rate	Highest Hrly Rate	Lowest Hrly Rate
CPN	£31.66	£49.04	£27.52

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

RMN	£27.43	£47.65	£22.55
OT	£29.35	£29.35	£29.35
Pharm	£34.48	£34.48	£34.48

3. Agency Supply and PSL Structure

a. Please list the recruitment agencies currently supplying the Trust for these staff groups.

Staff Group	Suppliers per staff group - FY24/25
CPN	Arthur-Rai/Athona/Day Webster/ HCRG TFS/Medicure/MSI/Pulse/Zentar
RMN	Athona/Cromwell/Day Webster/HCRG Altrix/HCRGTFS/MSI/Medics Pro/Medicure Professionals/Thrive Together/Zentar
OT	Globe/Medicure/Pulse
Pharm	Globe/Medicure/Pulse

b. Please confirm which agencies are on your Preferred Supplier List (PSL).

This information is exempt under section 43 (commercial interests) of the Freedom of Information Act (FOIA), as the information would be likely to prejudice commercial interest. KMPT has considered the public interest in disclosing this information and has determined that the prejudice arising from disclosure outweighs the benefit to the public; It has determined that disclosure could result in damage to the supplier's and the Trust's commercial interests and could damage the Trust's financial interests.

c. Please outline how your PSL operates, including:

All agencies have 14 day visibility for all qualified nurses and 3 day visibility for unqualified. For OT and Pharm – agencies have visibility as soon as shift is generated

Whether it is tiered

No

Which Agencies are on which tiers

N/A

4. Breakdown of Agency Spend and Hours Worked

For each recruitment agency supplying staff, please provide:

- The total spend with that agency in the last full financial year (or most recent 12-month period)
- The total number of hours worked by agency staff from that supplier during the same period

Fiscal Year		FY2024/25	
Staff Group	Agency Name	Total Hours Agency	Total Cost
Nursing & Midwifery – CPN Band 6	Arthur Rai Medical Servic	1,036	£32,211.56
	Aspect Healthcare Ltd	3,238	£103,799.44
	Athona Ltd	13,061	£410,744.12
	Cromwell Medical Staffing	458	£14,284.85

	HCRG Altrix Limited	164	£6,178.25
	HCRG TFS Limited	48,604	£1,578,662.11
	M S I Recruitment	5,159	£153,567.94
	Medicure Professionals	8,696	£254,205.48
	Meditemp Limited	270	£8,275.87
	PE Global	216	£7,721.80
	Thrive TogetherHealthcare	1,538	£56,788.89
	Westmeria	4,510	£135,537.11
	Zentar Healthcare Ltd	352	£11,702.57

Fiscal Year		FY2024/25	
Staff Group	Agency Name	Total Hours Agency	Total Cost
Nursing & Midwifery – RMN Band 5	Athona Ltd	12	£276.70
	Cromwell Medical Staffing	811	£21,632.58
	Day Web	12	£310.53
	HCRG Altrix Limited	2,310	£66,785.28
	HCRG TFS Limited	3,340	£90,016.75
	M S I Recruitment	104	£3,126.41
	Medics Pro	131	£3,525.96
	Medicure Professionals	280	£6,715.80
	Thrive TogetherHealthcare	173	£4,791.62
	Zentar Healthcare Ltd	246	£7,609.41

Fiscal Year		FY2024/25	
Staff Group	Agency Name	Total Hours Agency	Total Cost
Allied Health Prof – OT Band 6	Globe Locums Limited	53	£1,570.25

Fiscal Year		FY2024/25	
Staff Group	Agency Name	Total Hours Agency	Total Cost
Health Care Scientists - Pharm Band 7	Medicure Professionals	1,670	£55,764.50

5. Bank Staffing

a. Please provide the total spend on internal bank staff for the last full financial year, broken down by the above staff groups.

KMPT do not utilise an internal bank

b. Please provide the average hourly rate paid to bank workers in each group.

N/A

6. Internal Temporary Staffing Team

Please confirm the annual cost of running the internal temporary staffing/recruitment team, including salaries, overheads, and any relevant platform/technology costs.

£28,445. This cost relates to the internal management of the external temporary staffing contract.

7. NHSP Spend

Please confirm the total spend with NHS Professionals (NHSP) for the last full financial year (or most recent 12 months).

Total Bank Spend = £21,57,498

8. Staff Bank Contact Details

Please confirm the email address and name of the individual responsible for onboarding framework agencies providing cost saving solutions.

In order to ensure that staff are able to fully meet their organisational public duties, personal contact details for individuals are exempt from release under section 36 (conduct of public affairs) Freedom of Information Act 2000, and both the public interest test, and prejudice test enable the organisation to engage this exemption in this instance. For further information about how to contact the organisation please see our website at <https://www.kmpt.nhs.uk/contact-us/>.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely
On Behalf of
The Information Governance Department