



**Kent and Medway**  
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

Dear [REDACTED]

**Request for Information**

I write further to your request FOI ID 52737 under the Freedom of Information Act 2000 regarding: -

Temporary Staff Management 24/25

Your request is set out below:

**1. Sourced Staffing Arrangements – Provided in previous response ID 39617**

- a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place
- b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.
- c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff?
- d. Please provide the contract start and end date for the supplier (dd/mm/yy)

**2. Direct Engagement– Provided in previous response ID 39617**

- a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution\*?
- b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier\*\*
- c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable
- d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)
- e. How much did the organisation pay the supplier in 24/25 (April 2024 to March 2025) for the provision of the direct engagement service?
- f. What type of Direct Engagement contract is in place between the trust and the worker? E.g. Fixed term, casual, zero hours etc.
- g. Are workers issued a P45 at the end of their assignment?
- h. Does your DE provider process DE payroll?
- i. If not, who is responsible for processing DE payroll?
- j. Who is responsible for inputting timesheet data into your DE solution?
- k. Who is responsible for inputting workers' bank details into the DE solution?

**3. Bank Management– Provided in previous response ID 39617**

- a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements \*\*\* If more than one supplier is used, please name all suppliers

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Trust Chair – Dr Jackie Craissati  
Chief Executive – Sheila Stenson

- b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical
- c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)
- d. How much did the organisation pay the supplier(s) in 24/25 for the provision of the bank service?

**The fee paid for the managed service of providing temporary staffing for the year 24/25 is £100k**

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely  
On Behalf of  
The Information Governance Department