

Sent via email

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Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 50261 under the Freedom of Information Act 2000 regarding: -

Incidents & Complaints relating to MBU

Your request is set out below:

1. Serious incidents:

- a. The number of serious incidents reported in the Mother and Baby Unit each year for the past five years (or for as many years as data is available, if it is fewer than five years).

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- b. A brief description of each serious incident, if possible.

N/A

2. Incidents involving violence:

- a. The number of incidents involving violence (including patient-on-patient, patient-on-staff, or other) in the MBU for each of the past five years. Categories of violence for reporting purposes includes 'physical contact' i.e. pushing and grasping hold of another.

V&A Incidents by sub-category and incident date	2020	2021	2022	2023	2024
Physical contact towards patient by patient	Fewer than 5	0	0	0	0
Physical contact towards staff by patient	0	5	Fewer than 5	Fewer than 5	5
Physical contact towards staff by visitor / other	Fewer than 5	Fewer than 5	0	0	0
Physical contact towards visitor / other by patient	Fewer than 5	Fewer than 5	0	0	Fewer than 5

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

3. Incidents where abuse was suspected:

- a. The number of incidents where any form of abuse (physical, emotional, sexual, or neglect) was suspected involving a baby in the unit (please anonymise any sensitive information).

Number of child Safeguarding Alerts raised by staff in relation to the suspected neglect of baby by the mother. None involved neglect by MBU Staff.

2020 – 7

2021 – Fewer than 5

2022 – Fewer than 5

2023 – Fewer than 5

2024 – Fewer than 5

4. Patient complaints about staff neglect:

- a. The number of complaints received from patients or their representatives relating to alleged neglect by staff in the MBU for each of the past five years.

No complaints have been received in relation to neglect by staff in the last 5 years

- b. A summary of the nature of these complaints (e.g. delays in care, lack of supervision, failure to respond to needs).

N/A

- c. Whether any of these complaints led to formal investigations or disciplinary action. –

N/A

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department