



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID OP175 under the Freedom of Information Act 2000 regarding:-

Care Hotels

Your request is set out below:

Q1. Per month in financial year 2022/23, how many hotel rooms were booked? Please provide a breakdown per hotel, and share both the name of the hotel and the provider/ company that runs the hotel.

Kent and Medway NHS and Social Care Partnership Trust do not book hotel rooms for clients

Q2. Per month in financial year 2022/23, please also share the following information:

- The cost of a hotel room per care recipient per day

N/A

- The average patient stay (in weeks) in a care hotel

N/A

- Whether the Trust is the sole owner of the bookings, or if the booking is shared with another Trust. If the booking

N/A

- If shared with another Trust, please name the Trust.

N/A

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greateorex

Q3. Please share the minutes from all Trust Board meetings in financial year 2022/23, including copies of any presentations, such as PowerPoint slideshows, which were shown during meetings and copies of any written documents that were distributed to those attending the meetings.

N/A

Q4. I assume that the Trust records the complaints made. For the purposes of this request, I am going to call those records "complaints logs". You may use a different terminology internally such as "complaint records" or "complaint notes". Please can you conduct a keyword search across the complaints logs in the financial year 2022/23 for the term "hotel" and provide each complaint log, including the summary of the complaint, the date, the hotel and the provider. Please also provide a total for the number of times the term "hotel" appears

N/A

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department