

PHYSIOTHERAPY



PATIENT REPORTED EXPERIENCE MEASURE OUTCOMES 2025

HOW DID IT WORK?



During the week of the 8th December 2025 Physiotherapists across the trust asked all patients that they had contact with to complete a profession specific experience measure.



WHAT DID WE ASK?

This asked patients about their understanding of the profession, their views of the profession's role in their care and recovery, the impact of this profession's interventions, what they valued about the profession and their recommendations for the profession for the future.

19 patients gave their feedback.

WHY PHYSIOTHERAPY?

100% of patients understood what the role of a Physiotherapist was - an increase since the year before.

95% of patients understood how Physiotherapy could support in their recovery and wellbeing journey - also an increase on the year before.



WHAT WAS THE IMPACT?

84% of patients who responded said that they felt that Physiotherapy had helped them with their recovery and wellbeing.

95% of patients who responded rated their experience of the physiotherapy service as either "very good" or "good"..

WHAT DID IT DO FOR YOU?

- Improved mobility.
- Improved posture.
- Improved physical and mental health.
- Improved dexterity.
- Reduced pain.
- Provided personalised care.
- Reduced anxiety.



WHAT COULD THE SERVICE IMPROVE?

- More treatment.
- More often.
- More time.

