



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 49384 under the Freedom of Information Act 2000 regarding: -

Scam/fake QR codes in hospital car parks

Your request is set out below:

It relates to occurrences of scam/fake QR codes in hospital car parks. I would be interested in the following information relating to any incidents of this in hospital car parks owned or controlled by your trust:

- Have hospital parking enforcement officers (or equivalent role with oversight over hospital car parks) recorded/noted any incidents of fake or scam QR codes in hospital car parks owned or controlled by the trust? (Yes or No)

No

- If the trust uses 3rd party operators to manage their hospital car parks - have these operators made the trust aware of any incidents of fake/scam QR codes in these car parks? (Yes or No)

No

- Has the trust received any reports from members of the public relating to incidents of fake/scam QR codes in these car parks?

No none have been received.

The Trust does not charge for parking at any of its sites. Consequently, there is significantly less likelihood of QR codes being used to redirect payments to fake parking provider websites or apps. However, the Trust has requested that our third-party parking contractor remain vigilant for any fake signage or posters appearing on our sites.

- if yes to any of the above, please provide details of (i) how many and (ii) which sites these incidents took place at.

N/A

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

- If held, please also provide documentation relating to the most recent five incidents (this may include photos/internal reporting/correspondence etc, redacted where necessary)

N/A

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department