



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Kent

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Sent via email

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Website: www.kmpt.nhs.uk

Dear [REDACTED],

Request for Information

I write further to your request FOI ID 39794 under the Freedom of Information Act 2000 regarding:-

Email usage

Your request is set out below:

Over the one-year period from 1st September 2022 until 31st August 2023 please provide the following details from the primary IT system for Trust e-mail for the following groups:

- 1) Consultants – please break down results by clinical specialty.
- 2) Managers – please include Operational Service Managers and Deputy Operational Service Managers in this category, along with any equivalent roles/grades in your organisation.

For each group (i.e. for each clinical specialty, and for Managers), please provide the following aggregated data items:

- Total number of individuals in the group
- Male/Female proportion within the group
- Total number of e-mails received
- Total number of e-mails sent
- Total number of internal vs external e-mails received
- Total number of internal vs external e-mails sent
- Mean number of e-mails received in that specialty/group [i.e. by any individual]
- Mean number of e-mails sent in that specialty/group
- Standard deviation of e-mails received in that specialty/group
- Standard deviation of e-mails sent in that specialty/group
- Median number of e-mails received in that specialty/group
- Median number of e-mails sent in that specialty/group
- Maximum number of e-mails received by any individual in that specialty/group
- Maximum number of e-mails sent by any individual in that specialty/group
- Minimum number of e-mails received by any individual in that specialty/group

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Trust Chair – Dr Jackie Craissati

Chief Executive – Helen Greatorex

- Minimum number of e-mails sent by any individual in that specialty/group

KMPT utilise the national email service provided and managed centrally by NHS Digital. As a result, the relevant reports will need to be obtained by the centralised service as KMPT do not have the ability to run these.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department