



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 40418 under the Freedom of Information Act 2000 regarding: -

ICT Contracts

Your request is set out below:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?

Services are hosted internally by KMPT, apart from our primary electronic patient record - Rio Hosted by The Access Group, NHS Mail hosted by NHS England and Lifesize hosted by Lifesize.

2. Who is the supplier of the contract? If possible, can you also provide me with the name of the vendor, if applicable?

**Rio – The Access Group
NHS Mail - NHS England
Lifesize hosted by Lifesize**

3. What is the annual contract value for each contract?

**Rio is £409,931.00
NHS Mail is free
Lifesize is £115,000 for the hosting element**

4. What type of cloud environment?

Private Cloud- a distinct and secure cloud-based environment in which only the specified client can operate.

Rio and NHS Mail

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Lifesize

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

N/A

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.

Rio – June 2020

NHS Mail – this is not a KMPT contract.

Lifesize - March 2019

6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.

Rio – June 2025

NHS Mail – this is not a KMPT contract

Lifesize - March 2024

7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

Rio - 2024

NHS Mail – this is not a KMPT contract

Lifesize - March 2024

8. What is the contract period in years? Please include whether the agreement has any extension periods?

Rio – this contract is an extension from 2020 to 2025

NHS Mail – this is not a KMPT contract

Lifesize - 5 years with no extensions

9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,

Rio is the Electronic Patient Record which is used across KMPT to record all information relating to patient care.

NHS Mail provides a centrally funded email and O365 tenancy specific to the NHS. All Microsoft tenancy services are available within this provision.

Lifesize provides a hosted video conferencing solution for individual and room systems. The solution provides dedicated permanent and one-time meeting facilities, centralised administration and licensed user access to the services. Lifesize also provides the room systems and integration with individual user access. The solution includes livestreaming and recording.

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Shawn O’Flanagan – Head of Digital infrastructure. Shawn.oflanagan@nhs.net

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department