



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED],

Request for Information

I write further to your request FOI ID 43093 under the Freedom of Information Act 2000 regarding:-

72 Hour Protocol

Your request is set out below:

- Please could you provide us with a copy of your 72 Hours Follow up Post Discharge Protocol. This is in relation to an ongoing injury claim regarding Mr James Adam who was contacted/reviewed by Dartford LPS in June 2022.

Please find attached a copy of the 72hr Follow Up Protocol that was in place in June 2022. This protocol has since been archived and is no longer in use.

The Trust has recently reviewed its position regarding 72hour follow up to ensure that we fulfil the recommendation as outlined in the National Confidential Inquiry into Suicide and Safety in Mental Health 2022.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson