



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

Farm Villa
Hermitage Lane
Maidstone
Kent
ME16 9PH

Sent via email

Tel: 01795 514525

Email: kmpt.infoaccess@nhs.net
Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 52271 under the Freedom of Information Act 2000 regarding: -

Exception Reporting

Your request is set out below:

- Please complete the below table on the software currently used in each department to allow resident doctors to submit exception reports*
* *exception reporting refers to a system that allows doctors and other healthcare professionals to formally log any deviations from their agreed work schedule*

Department	Software	Annual License of Software (if other costs, please specify)	Contract Start Date	Contract End Date	Does the system meet the latest NHS Employers requirements on exception reporting? Tick if yes
Urgent and Emergency Services					
Medical Care					
Surgery					
Critical Care					
Maternity					
Services for Children and Young People					
End of Life care					
Outpatient					
Community					
Mental Health	Please be advised KMPT publish all our contract information within our contracts register on our website. You can locate all contract data at the following location – https://www.kmpt.nhs.uk/about-us/freedom-of-information/contracts-register/contract-register/				
Other (please specify)					

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

2. Are there any plans to change or upgrade the current exception reporting system? Given the NHS requirement for full implementation of the exception reporting reforms by 12th September 2025 (as reported by NHS England)

The TCS will be updated and published by the 19 September 2025. We will be working closely with the BMA to agree as soon as possible, a new implementation date that these changes will take effect from. Further guidance on implementing the TCS will be jointly developed by the Resident Deal Implementation Group.

Separately we will provide an update to the suppliers that provide exception reporting related software solutions, to ensure that they are aware of the current position, reaffirm the commitment to reform and discuss the necessary actions.

We acknowledge the dedication and effort employers have invested in navigating the framework agreement to meet the 12 September 2025 implementation date. As future implementation is rolled out, the feedback from employers and software providers regarding the risks associated with a rapid roll-out will be taken into account.

We remain committed to improving the working lives of doctors and acknowledge the ongoing efforts of employers to make meaningful changes within their organisations

3. Can you provide the name and contact information for the Trusts Guardian of Safe Working Hours contact?

The Trusts Guardian of Safe Working Hours is Dr Pristicova. In order to ensure that staff are able to fully meet their organisational public duties, personal contact details for individuals are exempt from release under section 36 (conduct of public affairs) Freedom of Information Act 2000, and both the public interest test, and prejudice test enable the organisation to engage this exemption in this instance. For further information about how to contact the organisation please see our website at <https://www.kmpt.nhs.uk/contact-us/>.

4. Can you provide the name and contact information for the Trusts Medical Education lead?

In order to ensure that staff are able to fully meet their organisational public duties, personal contact details for individuals are exempt from release under section 36 (conduct of public affairs) Freedom of Information Act 2000, and both the public interest test, and prejudice test enable the organisation to engage this exemption in this instance. For further information about how to contact the organisation please see our website at <https://www.kmpt.nhs.uk/contact-us/>.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely
On Behalf of
The Information Governance Department