



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 40341 under the Freedom of Information Act 2000 regarding: -

Digital Transformation – Refresh Info

Your request is set out below:

1. When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?

Core network is currently being upgraded, the next planned refresh is 2029.

LAN/Edge was last upgraded in 2020, with the next planned refresh due to take place in n2024/25.

1a. What would you like to improve upon in your next refresh?

The next refresh on LAN/edge will be to remove legacy equipment and consolidate vendors.

1b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Core Network – Telefonica Tech – Aruba Switches

LAN/Edge – InHouse – 80% Aruba, 20% Cisco

2. When was your last Wi-Fi refresh, and when is the next refresh planned?

The last refresh took place in 2016 with the next refresh planned for 2024/25.

2a. What would you like to improve upon in your next refresh?

Capacity

2b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Khipu are the supplier, vendors Alcatel Lucent and Aruba

3. When was your last Telephony Hardware refresh, and when is the next refresh planned?

The Trust are currently working through the 2022/23 telephony refresh, this is not yet complete.

3a. What would you like to improve upon in your next refresh?

As the refresh is not yet complete it is not possible to provide a response to this question.

3b. Could you please confirm the supplier for your current contract and the vendor that you are using?

8x8

4. When was your last Unified Communications refresh, and when is the next refresh planned?

We do not have unified Communications solution.

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati

Chief Executive – Helen Greatorex

4a. What would you like to improve upon in your next refresh?

N/A

4b. Could you please confirm the supplier for your current contract and the vendor that you are using?

N/A

5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?

The Trust does not currently use SD-WAN

5a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using?

N/A

6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?

The Trust does not have an RFID in place, end points are tracked through an installed agent on the end point and require an internet connection to work.

6a. Can you confirm contract dates and vendors?

N/A

7. Do you have an alert/notification solution in place for reducing false alarms or is being considered or planned?

Yes – the Trust use Logging Made easy and Zabbix

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department