



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 1823 under the Freedom of Information Act 2000 regarding:-

Facilities management contracts

Your request is set out below:

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.

All cleaning of buildings is currently in house, the only contracted cleaning completed is window cleaning and highways, which has a contract end date of November 2025.

2. Lift service and maintenance – Service contract for lift service and maintenance.

This is included within the Facilities Management contract. Current contract is with ICOM the contract expires 30th September 2023 with no option for extension. A new contract has been awarded with Mears to commence on 1st October 2023.

The brands of lift the organisation use are:

Otis
Stammah
Schindler
Swallow Lifts
H&C
Evans Lifts
Aritco

3. Food – Service contract that is focused around catering services.

The current contract is with ISS. The contract expires on 5th November 2023. The contract has been retendered, currently awaiting outcome of the tender evaluation. This contract covers all inpatient units with the exception of rehabilitation homes who self-cater.

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

4. General waste services contracts – The organisation's primary general waste service contract.

Please see our previous FOI response ID33196 which was provided to you on 24th August 2022. The information within the previous response remains the same.

5. Laundry services - where clothes and linen can be washed and ironed.

Please see our previous FOI response ID33196 which was provided to you on 24th August 2022. The information within the previous response remains the same.

1. Contract profile questionnaire for each type of contract:
2. Supplier/Provider of the services
3. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
4. A description of the services provided under this contract please includes information if other services are included under the same contract.
5. The number of sites the contract covers
6. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation
7. The start date of the contract
8. The end date of the contract
9. The duration of the contract, please include information on any extensions period.
10. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department