



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

St Michaels House

St Michaels Road

Sittingbourne

Kent

ME10 3DW

Tel: 01795 514525

Sent via email

Email: kmpt.inforaccess@nhs.net

Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 43109 under the Freedom of Information Act 2000 regarding:-

Incidents of racism/racist abuse

Your request is set out below:

Please be advised that the organisation are not obliged, under section 40 (2) FOIA to provide information that is personal information of another person if releasing would contravene any of the provisions of the Data Protection Act 2018. In this instance, where figures are deemed to be significantly low enough that identification of those involved could be made, we have instead noted that the figures are fewer than 5. This is in order that the first Data Protection principle is not contravened.

- Reported incidents of racism/racist abuse (of any type, e.g verbal, physical) by patients against staff at your trust, broken down by month, from the dates 31 January 2014 - 31 January 2024.

Verbal abuse with racial content (patient against staff)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015				< 5	< 5	< 5	< 5	5	< 5	< 5	< 5	< 5
2016	< 5	8	< 5	< 5	< 5	< 5	5	6	< 5	< 5	< 5	< 5
2017	< 5	< 5	< 5	< 5	5	5	5	5	< 5	8	< 5	< 5
2018	< 5	< 5	< 5	6	6	< 5	6	9	< 5	7	6	12
2019	11	11	11	6	5	9	11	16	10	9	7	16
2020	12	16	< 5	7	17	15	16	15	14	13	13	25
2021	24	19	14	10	13	14	15	17	11	< 5	12	18
2022	16	11	7	11	21	14	12	9	5	8	6	14
2023	7	8	5	7	7	< 5	5	12	7	8	12	15
2024	12											

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

Physical contact (actual assault) with racial intent (patient against staff)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2023			< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5
2024	< 5											

- Reported incidents of racism/racist abuse (of any type, e.g verbal, physical) by staff against staff, broken down by month, from the dates 31 January 2014 - 31 January 2024.

Verbal abuse with racial content (staff against staff)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015				< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5
2016	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5
2017	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5
2018	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5
2019	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5
2020	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5
2021	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5
2022	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5
2023	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5	< 5
2024	< 5											

KMPT is committed to tackling the racism, violence and aggression experienced by some of its staff. The trust's new CEO is clear it is not acceptable and must stop, and launched a new approach to equality, diversity and inclusion (EDI) soon after she took up her post. An external EDI expert has been undertaking an in-depth and far reaching assessment of what the driving factors behind incidents of racism are. This will inform a new EDI strategy designed to tackle the root causes and ensure KMPT's diverse staff feel safe and do not experience discrimination.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department