

| Question 1a: Which internal (staff) messaging system does your organisation use? | Main provider | Product version | % Accounted for overall by this method | Contract end date | Additional notes               |
|----------------------------------------------------------------------------------|---------------|-----------------|----------------------------------------|-------------------|--------------------------------|
| WhatsApp                                                                         | N/A           |                 |                                        |                   |                                |
| Signal                                                                           | N/A           |                 |                                        |                   |                                |
| SMS                                                                              | O2            | O2 contract     | 100                                    | 01/07/2025        |                                |
| Teams                                                                            | NHS England   | 1.6.00.16472    | 100                                    | N/A               | Central NHS contract not Trust |
| Other (e.g. pagers; please specify)                                              |               |                 |                                        |                   |                                |

| Question 1b: Which external (for Patients/Outpatients) messaging system does your organisation use? | Main provider | Product version | % Accounted for overall by this method | Contract end date | Additional notes                              |
|-----------------------------------------------------------------------------------------------------|---------------|-----------------|----------------------------------------|-------------------|-----------------------------------------------|
| WhatsApp                                                                                            | N/A           |                 |                                        |                   |                                               |
| Signal                                                                                              | N/A           |                 |                                        |                   |                                               |
| SMS                                                                                                 | Gov Notify    |                 | 100                                    | N/A               | Gov provided service free upto 20000 per year |
| Teams                                                                                               | N/A           |                 |                                        |                   |                                               |
| Other (please specify)                                                                              | N/A           |                 |                                        |                   |                                               |

| Question 2a: Do you currently have a remote monitoring solution?                                                                                                                                          | Yes/No | Device Types (Please List) | Number of devices | Main suppliers (please list) | Total annual spend 2022/23 (£) |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|----------------------------|-------------------|------------------------------|--------------------------------|
| <b>DEFINITION:</b> Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g. Monitors for blood levels, cardiology, insulin, blood pressure, heart rate etc | No     |                            |                   |                              |                                |

| Question 2b: If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years? | Yes/No | Preferred Supplier | Expected types | Additional notes |
|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------|--------------------|----------------|------------------|
| Where you plan to implement new remote monitoring solutions, please provide details as requested                                                    | N/A    |                    |                |                  |

| Question 3: For each of the network supply systems listed below, please provide the requested details                                                                                                         | Main supplier | Total annual spend 2022/23 (£) | Contract renewal date | Additional notes |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|--------------------------------|-----------------------|------------------|
| Mobile telecoms                                                                                                                                                                                               | O2            | 17000                          | 01/07/2025            |                  |
| Data network (broadband)                                                                                                                                                                                      | BT            | 2777                           | N/A rolling contracts |                  |
| <b>DEFINITION:</b> Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device |               |                                |                       |                  |
| WiFi (hardware)                                                                                                                                                                                               | Aruba         | £28,082.00                     | 28/02/2026            |                  |
| <b>DEFINITION:</b> Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet                                                               |               |                                |                       |                  |
| CoIN (if applicable) - Community of Interest Network                                                                                                                                                          | N/A           |                                |                       |                  |
| WAN (Wide Area Network)                                                                                                                                                                                       | Adept         | 279606.48                      | 01/11/2023            |                  |
| <b>DEFINITION:</b> WANs connect users and applications in geographically dispersed locations                                                                                                                  |               |                                |                       |                  |
| LAN (Local Area Network)                                                                                                                                                                                      | Local         | N/A                            | N/A                   |                  |
| <b>DEFINITION:</b> LANs connect users and applications in close geographical proximity (same building)                                                                                                        |               |                                |                       |                  |
| Other (please specify)                                                                                                                                                                                        |               |                                |                       |                  |

| Question 4: Regarding your trust's mobile device management (MDM) policy, please provide details for each element below | Main Product | Main Supplier | Total annual spend 2022/23 (£) | Contract end date | Additional notes                       |
|-------------------------------------------------------------------------------------------------------------------------|--------------|---------------|--------------------------------|-------------------|----------------------------------------|
| Smartphones                                                                                                             | Samsung      | O2            | 17000                          | 01/07/2025        | included in the mobile contract        |
| Laptops                                                                                                                 | Dell         | Dell          | 650,00                         | Oct-25            | Dell contract for Laptops and desktops |

|                         |       |         |     |        |                |
|-------------------------|-------|---------|-----|--------|----------------|
| PCs                     | Dell  | Dell    |     | Oct-25 |                |
| Tablets                 | Apple | Various | N/A | N/A    | Adhoc purchase |
| Other (please specify): |       |         |     |        |                |

| Question 5a: Does your trust have any virtualised desktops?                                                                                                                                                                                                    | Main product | Main Supplier | Total annual spend 2022/23 (£) | Number of virtual desktops                                    | Contract end date |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|---------------|--------------------------------|---------------------------------------------------------------|-------------------|
| <b>DEFINITION:</b> A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network. | Citrix       | Local         | 48361.59                       | 3 virtual desktops published to max 500 staff (license limit) | 19/04/2024        |

| Question 5b: If your organisation does not have virtualised desktops, are you planning to implement any within the next two years? | Yes/No | Preferred supplier | Expected number | Additional notes |
|------------------------------------------------------------------------------------------------------------------------------------|--------|--------------------|-----------------|------------------|
| Where you plan to implement new virtualised desktops, please provide details as requested                                          | No     |                    |                 |                  |