



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 41532 under the Freedom of Information Act 2000 regarding: -

ICT Testing Practices

Your request is set out below:

1. Do you have a dedicated Informatics and Communications Technology (ICT) test team?

No

2. Do you outsource project testing?

No

3. Do you outsource Business as Usual (BAU) testing?

No

4. Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate?

Patches are released in a phased approach.

5. Do you test your new End User Devices and peripherals before deploying to the ICT estate?

Patches are released in a phased approach.

6. Would you consider using an independent Testing as a Service (TaaS) option? If not, please explain why.

The Trust are not considering TaaS as the testing is part of existing roles and processes.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department