



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Maidstone
Kent
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Sent via email

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Email: kmpt.infoaccess@nhs.net
Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 49166 under the Freedom of Information Act 2000 regarding: -

Patient Portal

Your request is set out below:

1. Has the trust implemented a Patient Engagement Portal (also known as a Patient Portal)?
We are currently in the process of implementing a Patient Portal.
2. If so, please provide the name of this solution, and the name of the company that supplied it.
Patient Knows Best
3. When was this solution procured?
February 2025
4. Does the trust have any plans in the near future to replace this solution?
No

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson