



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 155 under the Freedom of Information Act 2000 regarding:-

IT contracts

Your request is set out below:

- Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,
 - Who is the current provider?

Dell

- Is it contracted? If so, when does their contract end?

August 2024

- Which OEM do you use?

Windows 10

- How many laptops and desktops are there in your estate?

3628

- How many users do you have?

4252

- Who is the named person and their role in your organisation in charge of procurement for IT?

The Head of Digital Support

- What is your buying/refresh cycle?

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

5 year refresh cycle

- What is your annual spend on IT hardware such as laptops/desktops?

£650,000

- How would you rate their service delivery on a scale of 1-10?

9

- Do you have an internal IT Department?

Yes

- How many members does this department have?

70 operational posts

- Do you outsource any IT managed services? If so, who to?

No

- How long is this contract?

N/A

- How would you rate their service delivery on a scale of 1-10?

N/A

- Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?

We use frameworks as appropriate for the procurement of laptops and associated hardware, we have a contract for laptops via SBS IT Hardware and Services (SBS10044)

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department