



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID OP 189 under the Freedom of Information Act 2000 regarding: -

Oxehealth/Oxevision

The Trust is committed to providing all service users and staff with a safe and secure environment. Wherever possible, physical health checks for service users are carried out in person by our staff. Oxehealth is only activated/used in a seclusion room when staff are unable to carry out respiration and pulse observations in person (due to an individual not permitting our staff to carry out these observations or it not being deemed safe for staff to enter the room).

Your request is set out below:

1. Does your Trust currently use Oxehealth/Oxevision or any other video surveillance or technology enabled vital signs monitoring within patient residences (including seclusion suites, patient bedrooms etc.)

Kent and Medway NHS and Social Care Partnership Trust (KMPT) uses Oxehealth within two seclusion rooms.

2. Where within patient residencies is this technology located (e.g. Seclusion rooms, patient bedrooms, patient bathrooms)

KMPT uses Oxehealth within two seclusion rooms.

3. Copies of patient leaflets or information sheets related to Oxehealth/Oxevision or any other video surveillance or technology enabled vital signs monitoring.

Please find attached the poster KMPT has displayed advising that we are using Oxehealth. This is located on the wall opposite the seclusion room observation window and clearly visible. We are refreshing our welcome leaflet for our acute wards to include details about the Oxehealth system.

4. Your organisation's Equality Impact Assessments in relation to Oxehealth/Oxevision or any other video surveillance or technology enabled vital signs monitoring.

KMPT does not currently have any Equality Impact Assessments in relation to Oxehealth.

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

5. Your organisation's risk assessment in relation Oxehealth/Oxevision or any other video surveillance or technology enabled vital signs monitoring.

KMPT does not currently have a risk assessment in relation to Oxehealth.

6. Your organisation's operational and organisational policies and procedures relating to Oxehealth/Oxevision or any other video surveillance or technology enabled vital signs monitoring, including details of patient consent.

KMPT does not currently have any operational and organisational policies and procedures specifically relating to Oxehealth. Our seclusion policy is currently being updated to include an appendix detailing our Oxehealth policy. We do not obtain client consent for the use of Oxehealth, this is because when a client is in seclusion this would indicate a high level of distress and the equipment is in place to reduce stress for the client and ensure we are able to monitor the physical health of the individual.

7. Details of which services have the ability to use Oxehealth/Oxevision or any other video surveillance or technology enabled vital signs monitoring. (i.e. Secure Services, Psychiatric Intensive Care Services, CAMHS etc.)

The services that are able to use Oxehealth are adult mental health services and Psychiatric Intensive Care Services.

8. Details about the decision-making process relating to adopting Oxehealth/Oxevision or any other video surveillance or technology enabled vital signs monitoring.

Oxehealth was adopted by KMPT in 2019.

9. Records of any training provided in using this technology.

Staff members are given face to face training and shown how to use the screen as part of the seclusion competency training.

10. Details of where footage / information is stored

The Trust has a dedicated in-house server for Oxehealth data

11. Any Data Protection Impact Assessments for Oxehealth/Oxevision or any other video surveillance or technology enabled vital signs monitoring.

KMPT can confirm that a Data Protection Impact Assessment for Oxehealth/Oxevision has been completed. This document cannot be released in full, however please find the following links that contain all the information that is within the assessment that is already in the public domain:

**[\(NMHLDNDF VPMMS Working+Group+Report+1.0 29.9.22+\(1\).pdf](#)
<https://mhforum.org.uk/oxehealth-resource-pack>)**

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department