



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Kent
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Sent via email

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Email: kmpt.infoaccess@nhs.net
Website: www.kmpt.nhs.uk

Dear,

Request for Information

I write further to your request FOI ID 49746 under the Freedom of Information Act 2000 regarding: -

Language Services

Your request is set out below:

Are you on any of the below frameworks for language services (face to face interpreting spoken and non-spoken, telephone and video interpreting and translation) and if so which one?

- Eastern Shires Purchasing Organization (ESPO)
- London Procurement Partnership (LPP)
- NHS SBS
- North-East Purchasing Organization (NEPO)
- NOECPC
- Health Trust Europe (HTE)
- Crown Commercial Services (CCS)

No

If you are not on any of the above frameworks, please confirm how you are accessing services.

- What is the expiry date/s of your current language services contracts including telephone interpreting, face to face interpreting spoken and non-spoken and translation?

Please use the following link to access our published contracts register [KMPT | Contracts Register](#) – Line C220868 provides the information you have requested.

- Who is your current provider for each of these services?

Please use the following link to access our published contracts register [KMPT | Contracts Register](#) – Line C220868 provides the information you have requested.

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Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

- What was the spend by year for the last 2 financial years (2023 and 2024) in total and broken down by service

- ☐) Telephone Interpreting
- ☐) Face to Face Interpreting
- ☐) British Sign Language
- ☐) Translation

Please use the following link to access our published contracts register [KMPT | Contracts Register](#) – Line C220868 provides the information you have requested. Please note spend is not broken down by service it is provided within the contract amount.

Finally, who is the Contract Manager and Senior Responsible Owner regarding the language services?

In order to ensure that staff are able to fully meet their organisational public duties, personal contact details for individuals are exempt from release under section 36 (conduct of public affairs) Freedom of Information Act 2000, and both the public interest test, and prejudice test enable the organisation to engage this exemption in this instance. For further information about how to contact the organisation please see our website at <https://www.kmpt.nhs.uk/contact-us/>

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department