



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Kent
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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 51320 under the Freedom of Information Act 2000 regarding: -

Trust's Infrastructure, including aspects of SaaS, Messaging, and eProcurement

Your request is set out below:

Can you please provide an update on your Trust's Infrastructure, including aspects of SaaS, Messaging, and eProcurement?

The Trusts messaging and eProcurement make use of the NHS England Central contracts for NHSmail and SBS respectively.

The on-premise infrastructure including storage, computer and core networking was replaced in 2023.

Wireless and firewall infrastructure was procured in 2025, and the final refresh of the network infrastructure was also procured in 2025.

Currently all on premise infrastructure is supported in house and not due for renewal of support or maintenance in 2025.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson