**Information Governance & Records Management Department** 

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Sent via email



## **Request for Information**

I write further to your request FOI ID 51675 under the Freedom of Information Act 2000 regarding: -

**Unpaid carers** 

Your request is set out below:

- 1. Could you tell me
  - a. the number of unpaid carers identified as caring for inpatients and outpatients in your trust

The information requested is not routinely collected outside normal record keeping of the patient's clinical record. The requested information is not held centrally and is contained within the individual clinical records and archive systems which cannot be extracted as a standalone piece of data. In order to extract the requested information and collate the results would require a manual exercise to identify and review clinical records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

b. the number of these carers recorded as having received respite care from your trust or from the ICB

The Kent and Medway NHS and Social Care Partnership Trust do not provide respite care for carers; therefore, we are unable to assist in your request. To obtain information held by the ICB you can contact them via kmicb.foi@nhs.net.

c. the number of carers referred by the trust to a local authority for the purpose of providing respite care.

The Kent and Medway NHS and Social Care Partnership Trust do not provide respite care for carers; therefore, we are unable to assist in your request.

d. the number of carers not recorded as accessing services provided by the trust or relevant ICB

The information requested is not routinely collected outside normal record keeping of the patient's clinical record. The requested information is not held centrally and is contained

within the individual clinical records and archive systems which cannot be extracted as a standalone piece of data. In order to extract the requested information and collate the results would require a manual exercise to identify and review clinical records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely
On Behalf of
The Information Governance Department