

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

Magnitude House New Hythe Lane Aylesford Kent ME20 6WT

Tel: 01795 514525

Email: kmpt.inforaccess@nhs.net Website: www.kmpt.nhs.uk

Email: k

Dear Ellie,

Sent via email

Request for Information

I write further to your request FOI ID 40551 under the Freedom of Information Act 2000 regarding:-

Social media management platforms

Your request is set out below:

The details we require are:

- 1) Do you use a social media management platform?
- 2) If so, what tools do you use?
- 3) How much do you spend annually on a Social media management tool?
- 4) Which month & year does your contract with your supplier end?
- 5) 5)Do you use a social listening / media monitoring platform?
- 6) If so, what tools do you use?
- 7) How much do you spend annually on a social listening / media monitoring tool?
- 8) Which month & year does your contract with your supplier end?
- 9) Who is the senior officer in charge of these contracts?

We are in fact the Kent and Medway NHS and Social Care Partnership Trust, not the Integrated Care Board who are contactable directly on kmicb.foi@nhs.net

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of The Information Governance Department