



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

St Michaels House

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Sittingbourne

Kent

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Sent via email

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Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 41802 under the Freedom of Information Act 2000 regarding: -

Software Contracts – ERP/CRM/Payroll and Finance

Your request is set out below:

1. Name of Supplier: Can you please provide me with the software provider for each contract?
SBS – NHS Shared Business Services
E-Roster – Softcat
2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
SBS – Oracle
E-Roster – Allocate Software
3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.
Please also list the software modules included in these contracts.
SBS – Provision of Services for Back Office Functions to Kent and Medway NHS & Social Care Partnership for both Financial Accounting & Procurement Services
E-Roster – Allocate Optima for up to 3500 users, an electronic management system and workforce tool.
4. Number of Users/Licenses: What is the total number of user/licenses for this contract?
SBS – N/A
E-Roster – up to 3500 users
5. Annual Spend: What is the annual average spend for each contract?
SBS – £284,000
E-Roster – £145,900.00

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Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

6. Contract Duration: What is the duration of the contract please include any available extensions within the contract.
SBS – Financial and Accounting – 5 years (available extension for a further period of up to 4years) and Procurement Services – 5 years (available extension for a further period of up to 4years)
E-Roster – 5 years
7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
SBS – 01/01/2019
E-Roster – 01/02/2019
8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
SBS – Financial and Accounting – 31/12/2026 and Procurement Services – 31/12/2024
E-Roster – 14/05/2024
9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY
Estimates below;
SBS – Financial and Accounting – December 2025 and Procurement Services – August 2024
E-Roster – January 2024
10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).
SBS – Financial and Accounting – kmpt.finance@nhs.net and Procurement Services – kmpt.procurement@nhs.net
E-Roster – kmpt.workforce.information@nhs.net

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department