



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Good Afternoon [REDACTED]

I write further to your request FOI ID 40681 under the Freedom of Information Act 2000 regarding:-

Pharmacy Services

Your request is set out below:

1. How many patient safety incidents, related to medication errors, were reported through your [local risk management system](#) in the past five financial years as follows:
 - a. 2022/23
 - b. 2021/22
 - c. 2020/21
 - d. 2019/20
 - e. 2018/19

The data you have requested between 2018 – 2022 were not reported on our legacy local risk management system, Datix, using the wording provided in your request. In order to extract the requested information and collate the results would require a manual exercise to identify and review individual incident records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Trust is able to provide data for 2022/23 as the newly adopted local risk management system, Inphase, allows incidents to be logged using the new Learning from Patient Safety Events (LFPSE) wording.

Due to low numbers involved in the response to your request I would like to confirm that we are unable to release the information, in full. We are not obliged, under section 40 (2) FOIA to provide information that is personal information of another person if releasing would contravene any of the provisions of the Data Protection Act 2018. In this instance we believe that the figures are significantly low enough that identification of those involved could be made, and would therefore contravene the first Data Protection principle, therefore section 40 (2) is engaged.

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greateorex

The terms of this exemption in the freedom of information act mean that we do not have to consider whether or not it would be in the public interest for you to have the information

Medication Incidents by Sub-Category and Reported Date	2022/23
Drug administering error	8
Drug dispensing error	6
Drug documentation error	Fewer than 5
Drug missing (stock discrepancy or delivered to wrong location)	Fewer than 5
Drug storage (incorrect storage environment)	Fewer than 5
Expired / damaged product	Fewer than 5

2. What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, [in line with NICE guidance](#), in each of the following years:
 - a. 2022/23 – **99%**
 - b. 2021/22 – **99%**
 - c. 2020/21 – **100%**
 - d. 2019/20 – **99%**
 - e. 2018/19 – **100%**
3. Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, and the vacancy rate for each, in the past five financial years as follows:
 - a. 2022/23 – **3 WTE pharmacists and 3 WTE pharmacy technicians**
 - b. 2021/22 – **2 WTE pharmacists and 2 WTE pharmacy technicians**
 - c. 2020/21 – **2 WTE pharmacists and 2 WTE pharmacy technicians**
 - d. 2019/20 – **this data is not available**
 - e. 2018/19 – **this data is not available**
4. What percentage of inpatient beds at your trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:
 - a. 2022/23 – **75%**
 - b. 2021/22 – **60%**
 - c. 2020/21 – **50%**
 - d. 2019/20 – **this data is not available**
 - e. 2018/19 – **this data is not available**

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department