



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Maidstone
Kent
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Sent via email

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Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 49634 under the Freedom of Information Act 2000 regarding: -

Pain relief experienced by patients of different ethnic backgrounds during childbirth and maternity care

Your request is set out below:

Over the past four years (2022, 2023, 2024, 2025):

1. How many formal complaints or concerns were raised by maternity patients that related specifically to pain relief, including delays, denial, or perceived neglect?
2. If this information is recorded, please break the number of these complaints down by ethnicity of the complainant

Kent and Medway NHS Social care and Partnership Trust are a mental health and therefore do not provide Maternity services.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson