



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance & Records Management Department

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Tel: 01795 514525

Sent via email

Email: kmpt.inforaccess@nhs.net
Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 42867 under the Freedom of Information Act 2000 regarding:-

Call logs for NHS Urgent Mental Health Helpline

Your request is set out below:

- I would like to know the number of **daily** calls made to the NHS urgent mental health helpline at your Trust since its establishment in May 2020.
- I would like to receive the information in electronic format (ideally csv or other machine-readable files).

Please see attached available data. The organisation are unable to break this information down into daily figures therefore have provided this as a monthly return for you.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson