



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

Farm Villa
Hermitage Lane
Maidstone
Kent
ME16 9PH

Sent via email

Tel: 01795 514525

Email: kmpt.infoaccess@nhs.net

Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 50660 under the Freedom of Information Act 2000 regarding: -

Ambient voice, ambient scribe, or medical dictation technologies

Your request is set out below:

Technology Use & Suppliers:

a) Does your Trust currently use any of the below

Ambient voice

No

Ambient scribe

No

Medical dictation technologies?

Yes

b) If yes, please provide:

The name of each product or system in use

Big Hand

The supplier/manufacturer

Big Hand Ltd

The primary use case(s) (e.g. outpatient clinic notes, ward rounds, letters, discharge summaries, etc.)

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

Digital Dictation of Letters

The clinical areas/departments where each technology is deployed

Trust Wide

Approximate number of users per system

731

2 Contractual & Commercial Information:

a) For each system identified above, please confirm:

The start and end dates of the current contract

01/04/2023- 31/03/2028

The total contract value (or if unavailable, an estimated annual spend)

£195,054.15

Was the procurement made via a framework agreement? If yes, please specify which one (e.g. G-Cloud, H.T.E., CCS, etc.)

No

The licensing model (e.g. per user, per minute of transcription, enterprise license)

Per User

Future Plans & Pilots

a) Is your Trust currently planning, trialling or procuring any new ambient voice, scribe, or dictation technologies in the next 12 months?

Whilst we have no current plans to implement this technology, it is something that we are considering for the future.

Integrations

a) For systems currently in use, please confirm if they are integrated with your Electronic Patient Record (EPR) or clinical systems. If yes, please specify which systems (e.g. Cerner, Epic, SystemOne, Allscripts, etc.)

No BigHand does not integrate with our EPR.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service, you have received you can write to the Head of Information Governance at the address on top of this letter. If you are

not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department