



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 42246 under the Freedom of Information Act 2000 regarding:-

Organisational systems

Your request is set out below:

1. Patient Administration System (*used to support patient management, including tracking patients and managing admissions, ward attendances and appointments*)

a. Does the organisation use a Patient Administration System (PAS)? If yes, please provide the supplier's name.

No

b. What is the contract end date of the PAS supplier?

N/A

2. Electronic Health Record System (*a digital record of patient health information*)

a. Does the organisations use an Electronic Health Record (EHR)? If yes, please provide the supplier's name.

Rio – The Access Group

b. What is the contract end date of the EHR supplier?

03/06/2025

3. Patient Engagement (patient engagement tools refer to systems that enable patients to access personal health information and allows patients to choose to participate in their care)

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Trust Chair – Dr Jackie Craissati

Chief Executive – Helen Greateorex

a. Does the organisation use a patient engagement tool? If yes, please provide the supplier's name.

No

b. What is the contract end date of the Patient Engagement supplier?

N/A

4. Task Management Functionality

Please tick below which task management functionality currently used at the organisation.

Functionality	Tick if used
Static Task Lists	
Automated Escalation and Allocation of Tasks	

The Trust does not currently utilise a task management solution.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department