



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 51955 under the Freedom of Information Act 2000 regarding: -

Access to clinical systems

Your request is set out below:

1. Access to Testing Clinical Information Systems
 - a. What is the approval process by which an external organisation may apply or request to connect with the trust's test clinical systems of record. (e.g. EMR, EHR, PACS)
 - b. Which internal teams, roles, or committees are responsible for approving such a connection?
 - c. What steps are involved in obtaining the necessary permissions or agreements to establish such a connection?
 - d. What is the entry point for this process? e.g. email address or webform.
2. Access to Production Clinical Information Systems
 - a. What is the approval process by which an external organisation may apply or request to connect with the trust's production clinical systems of record. (e.g. EMR, EHR, PACS)
 - b. Which internal teams, roles, or committees are responsible for approving such a connection?
 - c. What steps are involved in obtaining the necessary permissions or agreements to establish such a connection?
 - d. What is the entry point for this process? e.g. email address or webform.

There would be no instance where an external organisation, who is not in contract to test or produce the Trust clinical systems, would be able to request access to our systems.

Any request for clinical access to systems would be via the Clinical Systems Department and would require the relevant internal governance to be in place. This would include permissions from the Senior Information Risk Owner, The Data Protection Officer, The Caldicott Guardian, the Information Governance Committee and relevant Digital colleagues.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are

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Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely
On Behalf of
The Information Governance Department