



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

St Michaels House

St Michaels Road

Sittingbourne

Kent

ME10 3DW

Tel: 01795 514525

Sent via email

Email: kmpt.inforaccess@nhs.net

Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 1675 under the Freedom of Information Act 2000 regarding:-

Crisis Centres

Your request is set out below:

1. Does your NHS Trust have a Mental Health Urgent Assessment and Care Centre, which may otherwise be known as a Mental Health Clinical Assessment Unit, Mental Health Crisis Centre, Mental Health Crisis House or a similar service with a different name?
2. If yes to Q1, when did the service open?
3. If yes to Q1, how many patients have used the service, broken down by month, since December 2022.
4. If yes to Q1, how much has your Trust has spent on this service to-date, broken down by month, since December 2022
5. If yes to Q1, what was the staff vacancy rate (as a percentage) for the service, broken down by month, since December 2022.
6. If yes to Q1, is the service still operational?
7. If no to Q6, when did this service close?

The Kent and Medway NHS and Social Care Partnership have a number of services/teams who support individuals through urgent care. There is not however a dedicated centre for the management of this. All services offered by the organisation can be viewed on our website at www.kmpt.nhs.uk.

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department