



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID OP 133 under the Freedom of Information Act 2000 regarding: -

Mobile Phone Contract

Your request is set out below:

1. Network Provider(s) - Please provide me with the network provider name

KMPT have two network providers, these are Vodafone & O2

2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend.

The annual average spend for Vodafone is 90k and this is for tariff only, this is excluding handset costs. We are currently migrating to O2 which will reduce spend on mobiles to an annual spend of 17k.

3. Number of Connections- Number of connections for each network provider. (**Number of voices only devices, voice and data devices, data only devices**) please provide me with the breakdown and not the overall total.

KMPT are currently migrating from Vodafone to O2, there are 1127 connections that have migrated to O2 with 651 networks remaining still on Vodafone and 481 networks pending termination

4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

The duration of the current contract is 2 years with the option to extend by 1 further year

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Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement.

The contract start date is 1st August 2022

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.

The contract expiry date is 31st July 2024, with an additional one optional year.

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

The contract review date is 31st July 2024

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.

The Head of Digital Support Services is responsible for this particular contract - In order to ensure that staff are able to fully meet their organisational public duties, personal email addresses for individuals are exempt from release under section 36 (conduct of public affairs) Freedom of Information Act 2000, and both the public interest test, and prejudice test enable the organisation to engage this exemption in this instance. However, if you wish to contact any individual staff members you can do so via our Trust Headquarters on 01622 724100 or the address as below.

9. If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Not Applicable

10. Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.

Not Applicable

11. Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status?

Not Applicable

12. If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?

Not Applicable

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department