



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 51667 under the Freedom of Information Act 2000 regarding: -

Narcolepsy Services

Your request is set out below:

1. Do you provide or commission narcolepsy services?
 - a. If yes, please provide:
 - i. The name and location of the service
 - ii. The current Referral to Treatment Time (RTT)
 - iii. The number of patients seen by the service during the most recent full financial year (to April 2025)
 - iv. The number of patients the service is contracted to see
 - v. The key performance indicators (KPIs) or outcome measures are used to monitor the service.
 - b. Additionally, how the services performed against the set KPIs (outcome measures) for the latest available period of time.
 - i. Whether the service is commissioned through a block contract (Yes/No).
 - ii. If not, please specify:
 - iii. The organisation or provider to which patients with suspected or confirmed narcolepsy are referred to.

The Kent and Medway NHS and Social Care Partnership Trust are not commissioned to provide Narcolepsy Services and therefore do not hold the information requested.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely
On Behalf of The Information Governance Department

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson