



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 40977 under the Freedom of Information Act 2000 regarding: -

ICT Contract – Server Hardware Maintenance/Server Virtualisation Licenses/Storage Area Network

Your request is set out below:

1. Contract Title: Please provide me with the contract title.
HPE Support Contract
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)
Server Hardware/Virtualisation/SAN – support and maintenance contract.
3. Existing/Current Supplier: Please provide me with the supplier name for each contract.
Telefonica Tech
4. Brand: Please state the brand of hardware or software
Server Hardware – HpE, Networking – Aruba, Backup Software – currently migrating from Data protector to Veeam, Virtualisation – Vmware and Citrix, Storage currently migrating from 3par to Pure.
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
Windows 2019 & 2023, Ubuntu, Vmware and Citrix
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?
N/A – this is a capital purchase
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)
3 years
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
November 2026
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
January 2026

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

March 2023

11. Number of Physical Server: Please can you provide me with the number of physical servers.

20

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers

50 Citrix and 236 VMware

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

The contract provides for the support and maintenance of the hardware to the agreed framework SLA.

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Shawn O'Flanagan, Head of Digital Infrastructure – shawn.oflanagan@nhs.net

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department