



**Kent and Medway**

**NHS and Social Care Partnership Trust**

**Information Governance & Records Management Department**

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Dear [REDACTED],

### **Request for Information**

I write further to your request FOI ID 39795 under the Freedom of Information Act 2000 regarding:-

Hoarding and self-neglect

Your request is set out below:

1. Does your organisation have a panel or a 'hoarding panel', which focuses on supporting adults who hoard in their home?

**No**

2. If yes, please can you provide me with a copy of the policy/guidance/standard operating procedure/terms of reference that informs the remit of the panel?

**N/A**

3. Is there policy or guidance in the organisation to support staff, working with or encounter people who self-neglect?

**Yes, KMPT are a member of the Kent and Medway Safeguarding Board and are signed up to the Multi agency protocols and policies to support people who self neglect and hoard.**

4. If yes, please can you provide me with a copy?

**Copy of policy attached**

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are

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Trust Chair – Dr Jackie Craissati

Chief Executive – Helen Greatorex

not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of  
The Information Governance Department