

Sent via email

Email: kmpt.inforaccess@nhs.netWebsite: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 41717 under the Freedom of Information Act 2000 regarding: -

Translation Costs and Services

Your request is set out below:

Please include the following information for the following years: 2020/21, 2021/22, 2022/23:

- Trust's overall spending on Translation and Interpreting Services

Financial year	Translation & interpreting expenditure
2020/21:	£ 76,853.40
2021/22:	£ 144,369.94
2022/23	£ 104,823.00

- Total translators employed by the Trust
0 – the Trust outsource the translation and interpreting services.
- The hourly pay for in-house interpreters
N/A
- What languages do they cover?
N/A
- Total number of in-person/face to face interpreting sessions booked (break down by language and clinical area)
All of the above information requested is not routinely collected and is contained within individual invoices received for the translating and interpreting services. In order to extract the data relating to particular function would require a manual exercise to identify and review each invoice and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

We are proud to be smoke freeTrust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

- How many appointments or procedures have had to be rescheduled/cancelled due to lack of an interpreter

All of the above information requested is not routinely collected and is contained within individual patient records. In order to extract the data relating to particular function would require a manual exercise to identify and review each invoice and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department