



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance & Records Management Department

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 40106 under the Freedom of Information Act 2000 regarding:-

Infrastructure Equipment

Your request is set out below:

What is your annual IT Budget for 2023, 2024 & 2025?

The budget for 23/24 is £3,003,770.

We are unable to provide the budget for 2024 and 2025 as we do not roll budgets, but set them annually.

Storage:

- a. What storage vendor(s) and models do you currently use?
The Trust are currently migrating from HP to Pure Storage.
- b. What is the capacity of the storage data in TB & How much of this is utilised?
500GiB, with 60% currently utilised.
- c. What were the installation dates of the above storage vendor(s)? (Month/Year)
The installation date for HP was April 2017.
The installation date for Pure Storage was September 2023.
- d. When is your planned (or estimated) storage refresh date? (Month/Year)?
The next refresh is scheduled for September 2026.
- e. Do you have any extended warranties, if so, with which supplier?
No, as the Trust are migrating to new storage.
- f. What is your estimated budget for the storage refresh?
This is not yet set given the current migration to the new platform.

1. Server/Compute:

- a. What server vendor(s) and models do you currently use?
HP

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

- b. What were the installation dates of the above server vendor(s)? (Month/Year)
The Trust is currently migrating to the new hardware which was installed in September 2023.
- c. When is your planned (or estimated) server refresh date? (Month/Year)
The next refresh is scheduled for September 2026.
- d. What is your estimated budget for the server refresh?
This has not been set given the current migration to the new platform.
- e. Do you have any extended warranties, if so, with which supplier?
No, as currently migrating to new storage.
- f. Which operating systems are used?
VMWare, Xenserver and Windows 2019.

Security:

- a. What security solutions are being utilised?
The Trust has carried out a Public Interest Test and information relating to the Trust's Intrusion Detection and Prevention Systems will not be released. We are applying exemptions: 31(1)(g) may impact the ability for the Trust to undertake its daily functions., 38(1)(a) and 38(1)(b) Such actions would endanger the physical health and safety of an individual should the Trust not be able to access health records and results electronically.
- b. Do you have a SIEM?
Yes
- c. Do you have a SOC? If so, is it in house or outsourced?
N/A
- d. Is it 24/7?
N/A
- e. Name and role for IT Manager(s) / Officer(s) primarily responsible for cybersecurity
Anthony Newman, anthonynewman@nhs.net
- f. Names of all cyber security vendor(s) you use
Fortigate
- g. Cost, duration and end date for the above contract(s)/license(s)
£162,486 - 3years ending 16/4/26 for 6 firewalls
- h. What firewall vendor and model do you leverage?
The Trust has carried out a Public Interest Test and information relating to the Trust's Intrusion Detection and Prevention Systems will not be released. We are applying exemptions: 31(1)(g) may impact the ability for the Trust to undertake its daily functions., 38(1)(a) and 38(1)(b) Such actions would endanger the physical health and safety of an individual should the Trust not be able to access health records and results electronically.
- i. When are the firewalls due for refresh?
February 2026
- j. When do the firewalls run out of support?
February 2026

Backup, DR and BC:

- a. What device/system do you use for your daily backups (e.g tape or disk)
Disk
- b. What backup software do you use?
Veeam
- c. How much data do you backup, in TB?
66TB daily backups
- d. Do you use a third party to provide a Business Continuity service (e.g. office workplace recovery or infrastructure ship-to-site solutions)?

No

- e. When is your estimated backup refresh?

September 2026

- f. Do you already backup into the cloud?

No

- g. Do you back up M365?

No

Number of Physical servers?

18

How far are you in your cloud strategy?

C. Research Stage

Do you use Azure or Amazon Web Services?

No

Which IT services do you outsource? When do the contracts end?

The Trust's Electronic Patient Record, contract due to end June 2025

NHSMail, ESR, SBS – These are central NHS contracts.

10. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks utilised.

RM3808 LOT6

Direct Award (NOE CPC Framework Ref: NOEJ.0359)

Open tender

QE framework

SBS digital workplace solutions SBS / 19 / AB / WAB / 9411 Mini comp

Direct Award YPO 976 Network Connectivity and Telecommunication Solutions lot 2

Direct Award under NOE CPC Healthcare Performance Analytics & Benchmarking Systems (Framework Ref: NOE.0306)

HealthTrust Europe's (HTE's) ICT Solutions 2019 Framework (ComIT 2 – Complete IT),

SBS digital workplace solutions SBS / 19 / AB / WAB / 9411 - Direct award

Direct Award under NOE CPC Healthcare Performance Analytics & Benchmarking Systems (Framework Ref: NOE.0306)

HealthTrust Europe's (HTE's) ICT Solutions 2019 Framework (ComIT 2 – Complete IT),

THE ComIT 2 (Complete IT Solutions) Framework 2019 - Direct Award

G-Cloud 12 - RM1557.12, lot 2 cloud services. Direct award

NHS SBS Workspace Optimisation Framework SBS19SBZXS9422

SBS Direct Award - Hard Facilities Management 2 - SBS10166

G-Cloud 12 - RM1557.12, lot 2 cloud services. Direct award

G- Cloud 12

CIS Framework RM1557.13

SBS/19/AB/WAB/9411 - Digital Workplace Solutions

11. Are you actively moving any applications/infrastructure into a cloud environment? If so who is responsible for this?

N/A

12. What is the total number of IT staff employed by the organization: Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable.

The directorate has a total 70 staff

Director of Digital and Performance – Claire Hursell – Claire.Hursell@nhs.net

Deputy Director of Digital and Performance – Michele Curtis – Michele.Curtis@nhs.net

Head of Digital Support – Lee Burgess – LeeBurgess@nhs.net

Head of Digital Development & Enterprise Architect - Dean Stickells – Dean.Stickells@nhs.net

Head of Digital Infrastructure Shawn O’Flanagan – Shawn.OFlanagan@nhs.net

13. Who is Head of IT?

The Trust does not have a Head of IT role.

14. Who is Head of Procurement?

Jo Newton-Smith jo.newton-smith@nhs.net

15. Do you have a managed/shared service with any other councils?

No

16. Do you normally purchase equipment and services as a capital investment (Cap-Ex) or ongoing operational charges (Opex)?

Both

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department