



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance & Records Management Department

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 39617 under the Freedom of Information Act 2000 regarding:-

Temporary staffing

Your request is set out below:

1. Sourced Staffing Arrangements

- a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff?

Neutral Vendor Arrangement

- b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

NHSP – AHP / Nursing and Non-Medical/Non-Clinical

- c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?

Yes – Online booking system

- d. Please provide the contract start and end date for the supplier (dd/mm/yy)

01/04/2021 - 31/03/2024 with an option to extend by a further 24 months

2. Direct Engagement – N/A we do not have a direct engagement contract in place

- a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

- b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)
- c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable
- d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)
- e. How much did the organisation pay the supplier in 22/23 (April 2022 to March 2023) for the provision of the direct engagement service?

3. Vendor Management System for Nurse Agency

- a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

Yes

- b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.

NHSP

- c. Please provide the contract start and end date for this provider (dd/mm/yy)

01/04/2021 - 31/03/2024 with an option to extend by a further 24 months

4. Bank Management

- a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

NHSP

- b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical

AHP / Nursing and Non-Medical / Non-Clinical

- c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)

01/04/2021 - 31/03/2024 with an option to extend by a further 24 months

- d. How much did the organisation pay the supplier(s) in 22/23 for the provision of the bank service?

£514,350.08

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department