



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED],

Request for Information

I write further to your request FOI ID 42267 under the Freedom of Information Act 2000 regarding:-

Cleaning audits

Your request is set out below:

- a. Who is responsible for your cleaning audit surveys?

Environment auditors within the KMPT environment and sustainability team

- b. Can you outline how cleaning audit surveys are completed?

They are completed in line with the National Standards Of Healthcare Cleanliness 2021. Each location within the Trust is given a Functional Risk Rating which determines the frequency in which they are audited. Each element within a room is scored a pass or fail and an overall score is given after 50% of the area has been audited.

- c. What software, if any, is used to complete and report on cleaning surveys?

Innovise – Service Trac

- d. If you use software to complete cleaning audits, what was the original contract start and end date

Unfortunately, the original dates are unknown. The cleaning audits were originally completed under Kent and Medway NHS Facilities, which has since been disbanded

- e. If you use software to complete cleaning audits, what was the contract cost per year?

£6760 – 2023-24

- f. If you use software to complete cleaning audits, how was this procured (Direct award/tender etc)

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

Direct award

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department