

Sent via email

Email: kmpt.inforaccess@nhs.netWebsite: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 43025 under the Freedom of Information Act 2000 regarding:-

Patient Misidentification Incidents

Your request is set out below:

- The number of Datix incidents logged involving patient misidentification, broken down by category of harm if possible, for each of the five following calendar years: 2019, 2020, 2021, 2022, 2023

Please see below table which provides the total number of all incidents logged under 'incorrect patient' and 'patient incorrectly identified' broken down as requested by severity.

Incidents by Severity	2019	2020	2021	2022	2023
Low (Minimal harm caused)	0	0	1	0	10
None (No harm caused)	649	339	407	363	64

KMPT is committed to ensuring that we continually improve our systems and processes to ensure patient documentation is accurately recorded on records. We have already seen a significant reduction in misidentification incidents, following the implementation of new processes to tackle the root cause of these incidents. A new e-correspondence system has also been introduced, which enables patient documents to be completed electronically, and has helped decrease the number of incidents by reducing the need for documentation to be manually uploaded.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

We are proud to be smoke freeTrust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

Yours Sincerely

On Behalf of
The Information Governance Department