



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 43055 under the Freedom of Information Act 2000 regarding:-

Computer Aided Facilities Management

Your request is set out below:

Q1: What software does your trust currently use for their CAFM solution (Computer Aided Facilities Management)? If there are multiple solutions please name all of them not just the main solution.

The Trust uses two CAFM systems currently, one is internet based MCM view supplied by our maintenance provider, the other system used internally is MICAD.

Q2: What is the expiry date for the software used (if on A annual/rolling contract please state)? If there are multiple solutions please list all known expiry dates.

The CAFM system is part of a rolling annual contract with a 30-day notice period.

Q3: Who is the person responsible for managing this system?

The MICAD system is managed by the Trusts Asset Manager.

Q4: What is this persons job title?

Estates and Facilities Asset Manager

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are

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Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department