



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 49417 under the Freedom of Information Act 2000 regarding: -

CAFM Solution

Your request is set out below:

- Please confirm the current CAFM Solution used by the Estates Team to manage Reactive and Planned Maintenance tasks and the name of the provider?

N/A – The Trust has a contract with Mears Ltd for Hard Facilities Management Services, including planned preventative maintenance, reactive repairs and minor works. Mears Ltd utilise their own CAFM system ('MCM').

- Please confirm the current system used by the Estates Team to manage CAD floor plans of the Trust estate buildings?

MiCAD

- When is the current CAFM solutions support and maintenance contract due for renewal?

MiCAD Expiry – Sept 2028

- How much is paid per annum for support and maintenance of the CAFM system?

£19k pa

- How many main system user licences and mobile licences does the CAFM solution utilise?

N/A - Not licence-based

- Please provide a list of modules used by estates within the current CAFM system?

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

Appraisal, Terrier, Leases, Drawings, Asbestos, Compliance, Portal, Projects, Costs

- When was the last time the current system was reviewed by procurement for functionality/fit for purpose and value for money?

2023

- Please confirm contact details for the below positions with name, email address and telephone number:
 - Director of Estates:
 - Director of Facilities:
 - Estates Manager:
 - Facilities Manager:
 - Director of Soft Services:
 - Soft Services Manager:
 - EBME Manager:
 - Property Asset Manager:
 - Procurement Manager Estates:
 - Director of Procurement:

In order to ensure that staff are able to fully meet their organisational public duties, personal contact details for individuals are exempt from release under section 36 (conduct of public affairs) Freedom of Information Act 2000, and both the public interest test, and prejudice test enable the organisation to engage this exemption in this instance. For further information about how to contact the organisation please see our website at <https://www.kmpt.nhs.uk/contact-us/>.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department