



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 51898 under the Freedom of Information Act 2000 regarding: -

Interpretation and translation services

Your request is set out below:

1. Please provide, for the financial year 1 April 2024 to 31 March 2025 (or the most recent full year available, specifying which year if 2024/25 is not yet final):

TOTAL EXPENDITURE (£) on patient-facing interpretation and translation services, including:

Spoken language interpreters (face-to-face, telephone, and video/remote)

British Sign Language and other signed language interpreters

Written translation of patient information or clinical documents

If 2024/25 figures are not yet available, please provide the most recent full year and state which year it is.

Please provide the total as a single figure in pounds sterling (£).

£166,312

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of

The Information Governance Department

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati

Chief Executive – Sheila Stenson