

Sent via email

Dear [REDACTED]

Email: kmpt.infoaccess@nhs.net
Website: www.kmpt.nhs.uk

Request for Information

I write further to your request FOI ID 50248 under the Freedom of Information Act 2000 regarding: -

Trust Operating Model

Your request is set out below:

1. Trust operating model

a) How many directorates/divisions do you have?

KMPT have 5 clinical directorates

b) Can you please provide the details?

Three Community Directorates, one Acute and one Forensic & Specialist

c) Can you describe your leadership model for directorates/divisions?

Please find attached structure charts which will provide this.

d) Can you please share the structure and banding of your directorate/divisional leadership teams?

Please find attached structures as requested.

e) What are the strengths of your model?

This is subjective and therefore would only be an opinion and not fact.

f) What are the challenges with this model?

This is subjective and therefore would only be an opinion and not fact.

2. Quality improvement

a) Do you have a quality improvement offer at your Trust, if so, can you please describe, including methodology or provider you developed with?

Yes, we have an operational excellence model which has been developed internally.

b) Do you have a dedicated team, if so how many WTE is this?

23 WTE (inclusive of Improvement & PMO).

- c) Can you please share the structure, and banding of roles within this team?

Please find attached structure as requested.

3. People participation (service user) or volunteering

- a) Do you have a dedicated People Participation and/or volunteering team within the Trust, if so how many WTE is this?

Yes, we have both an Involvement and Engagement Team (approximately 6 WTE) and a separate Volunteering Team.

- b) Can you please share the structure, and banding of roles within this team?

Please find attached structure as requested.

- c) Do you pay service users or volunteers for their involvement?

As a standard, no we don't pay service users or volunteers for their involvement, however, this is not the case for service users involved in research development as funding for PPIE is secure in the bid to the funder.

4. Performance

- a) Do you have a dedicated performance team within the Trust, is this centralised or embedded within clinical teams?

Yes

- b) How many WTE make up your performance team?

21 WTE

- c) Can you please share the structure, and banding of roles within this team?

Please find attached structure for performance team.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department