



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance & Records Management Department

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Sent via email

Email: kmpt.inforaccess@nhs.net
Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 42686 under the Freedom of Information Act 2000 regarding:-

Digital Dictation

Your request is set out below:

1. Could you please confirm whether your organisation uses a digital dictation provider? If so, kindly specify the name of the provider.

Yes - BigHand

2. Could you confirm whether you employ a speech recognition system? If yes, please provide details about the provider.

Yes - T-Pro

3. Does your organisation use an outsourced transcription provider? If so, kindly state the name of the provider.

No

4. For all the services mentioned above, I would appreciate clarification on the contract expiration date. Alternatively, if your contracts are on a rolling basis, please indicate so.

BigHand 31/03/2028

T-Pro – 01/08/2026

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department