



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Aylesford

Kent

ME20 6WT

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Sent via email

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Dear [REDACTED],

Request for Information

I write further to your request FOI ID 41168 under the Freedom of Information Act 2000 regarding:-

OPEL framework

Your request is set out below:

1. Do you have a digital or electronic tool to manage your operational activity in real-time in line with Operational Pressures Escalation Levels (OPEL) Framework 2023/24
(see: <https://www.england.nhs.uk/wp-content/uploads/2016/10/PRN00551-OPEL-Framework-2023.24-V2.0.pdf> for more information)
2. If so who is the supplier of this tool
3. If not, please provide an overview of how you manage OPEL levels within your organisation
4. Do you provide real-time data feeds into a your ICS System Control Centre

The Kent and Medway NHS and Social Care Partnership Trust are not subject to the OPEL framework as we are not an acute hospital Trust and do not have an urgent and emergency care unit

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson